GP PATIENT SURVEY

Results from the 2026 survey

Bacon Lane Surgery

NHS

Practice details

Bacon Lane Surgery

11 Bacon Lane, Edgware, HA8 5AT

E84014 Practice code

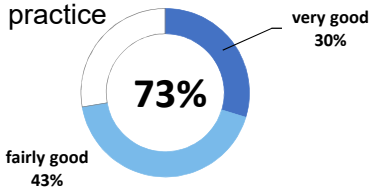
574 surveys sent out

108 surveys sent back

19% completion rate

Overall experience

Good overall experience of this GP practice



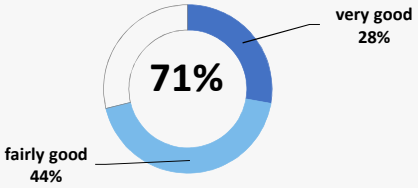
		Very Good	Fairly Good
National	**77%**	46%	31%
ICS	**75%**	44%	32%

ⓘ Comparisons with National results or those of the ICS (Integrated Care System) are indicative only, and may not be statistically significant.

Data by Ipsos

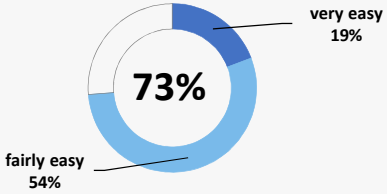
Accessing the practice

Good overall experience of contacting this GP practice



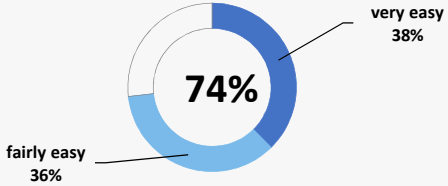
		Very Good	Fairly Good
National	**73%**	42%	31%
ICS	**73%**	41%	32%

Easy to contact this GP practice on the phone



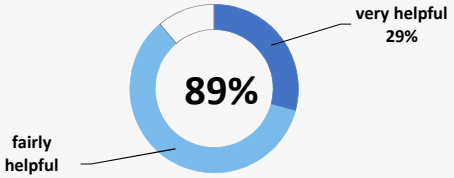
		Very Easy	Fairly Easy
National	**57%**	23%	34%
ICS	**62%**	28%	34%

Easy to contact this GP practice using their website



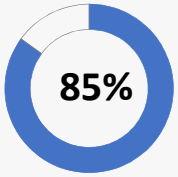
		Very Easy	Fairly Easy
National	**58%**	27%	31%
ICS	**57%**	27%	30%

Helpfulness of reception and administrative team at this practice



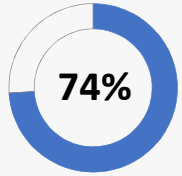
		Very Helpful	Fairly Helpful
National	**85%**	44%	41%
ICS	**83%**	42%	41%

Knew what the next step would be after contacting this GP practice



National	**84%**	Yes, knew next step
ICS	**83%**	Yes, knew next step

Knew what the next step would be within two days of contacting this GP practice



National	**93%**	Yes, knew within two days
ICS	**91%**	Yes, knew within two days

For more information about this practice, please go to: Https://Gp-Patient.Co.Uk/Patientexperience/Results?Code=E84014

Ipsos

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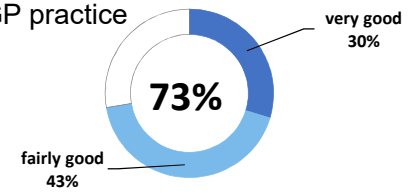
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19% completion rate

Overall experience

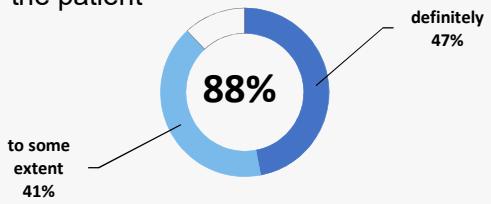
Good overall experience of this GP practice



		Very Good	Fairly Good
National	**77%**	46%	31%
ICS	**75%**	44%	32%

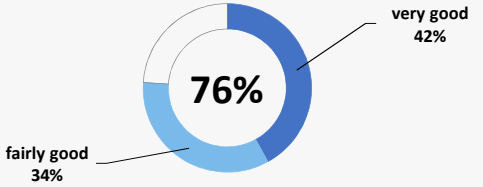
Experience at last appointment

The healthcare professional had all the information they needed about the patient



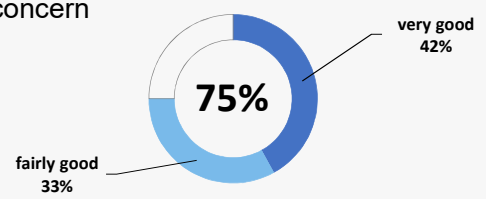
		Definitely	To some extent
National	**92%**	58%	34%
ICS	**92%**	56%	36%

The healthcare professional was good at listening to the patient



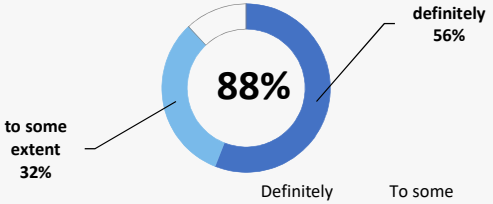
		Very Good	Fairly good
National	**87%**	62%	25%
ICS	**86%**	58%	27%

The healthcare professional was good at treating the patient with care and concern



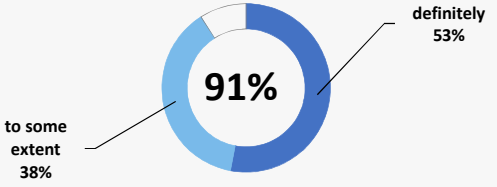
		Very Good	Fairly good
National	**86%**	62%	24%
ICS	**84%**	57%	27%

The patient was involved as much as they wanted to be in decisions about their care and treatment



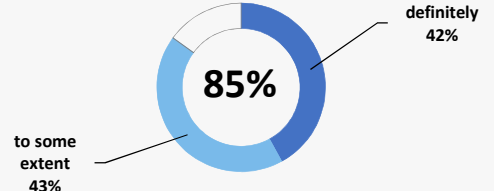
		Definitely	To some extent
National	**92%**	62%	29%
ICS	**91%**	58%	33%

The patient had confidence and trust in the healthcare professional they saw or spoke to



		Definitely	To some extent
National	**93%**	64%	28%
ICS	**92%**	61%	31%

The patient's needs were met



		Definitely	To some extent
National	**90%**	58%	32%
ICS	**89%**	55%	34%

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